

## **PREMIUM ALL INCLUSIVE PROGRAMME DESCRIPTION 2021**

### **Room Services – Complimentary Basis**

- Fruit salad with a bottle of wine and mineral water upon arrival / registration
- Welcoming package, with Cretan delicacies, at the room upon arrival.
- Bottled water and usage of the coffee & tea bags at the room, free of charge (daily renewal).
- A la Carte Breakfast in the room once per week times: 09:00-11:30hrs (menu choices from the available Breakfast A La Carte in-room catalogue)

### **In Room Mini Bar – Complimentary Basis (Renewal once per day)**

- Two (02) Pepsi Cola refreshments
- Two (02) Seven up refreshments
- One (02) Orange refreshments
- Two (02) Soda Water
- Two (02) Tonic
- Two (02) bottles of Mineral Water
- Two (02) local Beers
- One (01) Mini-bottle of red & white wine
- Two (02) Ice Tea

### **All Day Buffet Dining**

• Breakfast (American buffet)	Main Beach Complex Buffet Restaurant & Pearl Wing complex "Thodorou" Restaurant	07:30-10:00 07:30-10:30
• Early Breakfast (Continental) upon order request one (1) day in advance until 19.30hrs at the front desk	Main Beach Complex Buffet Restaurant	05:00-07:30
• Late Breakfast (Continental) served only at the available buffet restaurants	Main Beach Complex Buffet Restaurant & Pearl Wing complex "Thodorou" Restaurant	10:00-11:30 10:30-11:30
• Lunch (Buffet)	Main Beach Complex Buffet Restaurant & Pearl Wing complex 'Thodorou' restaurant	12:30-14:30 12:30-14:30
• Dinner (Buffet)	Main Beach Complex Buffet Restaurant & Pearl Wing complex 'Thodorou' restaurant	19:00-21:30 19:00-21:30

<ul style="list-style-type: none"> <li>Greek / Cretan traditional buffet with barbecue (Thursday)</li> </ul>	Main Beach Complex Buffet Restaurant	19:00-21:30
<ul style="list-style-type: none"> <li>Lunch Baskets upon order request one (1) day in advance until 19.30hrs at the front desk</li> </ul>	Lunch Basket is being delivered at the Main Beach Complex Buffet Restaurant	07:00-10:00
	At the Front Desk	04:00-07:00

### **All Day Snacks**

<ul style="list-style-type: none"> <li>Canapés, Sandwiches, fresh salads, Pizza, souvlaki, pies, Cake, Cookies, Ice Cream (5 flavors)</li> </ul>	Beach Bar / Pool Bar	11:30-13:00 & 16:00-18:00
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### **Complimentary A La Carte Dining**

<ul style="list-style-type: none"> <li>A La Carte Lunch (upon availability – table request at the beach bar)</li> </ul>	Sea Line Tavern (Daily basis)	13:00-15:00 (last order 15:00)
<ul style="list-style-type: none"> <li>A La Carte Dinner (reservations one day in advance – subject to availability) – reservation list held by guest relation or at the front desk</li> </ul>	"Azzurro" Restaurant (Daily basis)	19:00-22:00 (last order 22:00)
<ul style="list-style-type: none"> <li>'Memorable Moments', tailor made, Romantic, candlelit dinner by the sea (under the gazebo) reservations at least two day in advance – subject to availability) – reservation list held by guest relation or at the front desk</li> </ul>	"Under Gazebo" Front Terrace by the sea (Once per stay)	19:00-22:00 (last order 22:00)
<ul style="list-style-type: none"> <li>Free participation at the 'Olive Oil' Dinner thematic night once per week</li> </ul>	"Azzurro" Restaurant (Once per stay)	19:00-22:00 (last order 22:00)

### **Complimentary Beverages & Spirits**

One thematic night per week, free of charge (SMB olive oil night Buffet & A la Carte restaurant during lunch & Dinner)

- Bottled Mineral Water, Bottled Soft Drinks, locally produced draught beer (excluding bottled), bottled local house-wine, tea, coffee (filter coffee during buffet – all coffees served during A la Carte)

Spirits served at the available Bars from 10:00 – 23:00hrs (depending on bars' operational times)

(Beach Bar: 10:00-17:00, Pool Bar: 10:00-23:00, Main Bar 17:00-23:00)

- Bottled Mineral Water
- Bottled Soft Drinks, Fresh Orange Juice, tea, Coffee (Filter coffee, Nes coffee, Greek coffee, Cappuccino, Espresso)
- Locally produced draught beer (excluding bottled), locally produced bottled house-wine, branded Alcoholic Spirits, Liqueur, Aperitifs & Long Drinks (excluding special brands e.g. VSOP cognac, Malt and Champagne), all Cocktails on the bar list included

- One free cocktail per person/per stay at any of the available bars of the hotel (available voucher to be handed to the bartender) – (SMB)

### **Added Value Complimentary services & facilities**

- Free Sun-beds and umbrellas at the beach
- 30' minutes of massage treatments per Person per Week chosen by the guest from available treatments
- 45' spa therapy per person at our sister hotel Cavo Spada Luxury Sports & Leisure Resort & Spa (free transfer to be handled from the hotel)
- Free in-room safe/deposit box
- Free day use at the day of departure until 15.00hrs. Request shall be made 1 day in advance (subject to availability)
- Farewell gift upon departure including Cretan products from Olive oil & Luxury hotel amenities

### **Additional Privileges & Discounts**

- 25% discount on special alcoholic drinks and bottled beers that are not included in the Ultra All Inclusive Package
- 25% discount on Room Service catalogue
- 25% discount on any additional massage treatments
- 25% discount on room upgrade