

"One's destination is never a place, but a new way of seeing things"
#SantaMarinaBeach



*The safety and well-being of our guests
and employees alike is our top priority
which is why we have altered our daily
operations in order to comply with the
new Health and Hygiene protocols
issued by the Greek government in an
attempt to reduce the spread of
COVID-19*

Welcome!



Reception



Upon Guests' arrival, temperatures are taken by a contactless thermometer



Contactless check-in & check-out via mobile phone application



Guest contact required (should a medical situation arise)



Modified check-in & check-out hours (15:00 & 11:00) so as to allow sufficient cleaning time



Floor markers are placed to ensure physical distancing



Frequent sanitization of Front Desk, shared equipment and POS devices



PPE kit and medical kit available at the Front Desk for guest use



All keycards are disinfected prior to use.



Credit cards are preferred as a method of payment



Entry to non-residents is not permitted in the hotels indoor areas



Public Areas



Information regarding our hotels health program available at main lobby



Disinfectant dispensers available throughout the Hotel



Constant disinfection of high volume touch points, particularly public WC's



The elevators use is not recommended and is limited to one room per ride



Fresh air circulation throughout all indoor public areas



We recommend all of our Guests to use their ensuite WC

Guest Rooms



Prior to arrivals, all rooms are sealed and sanitized



We have adopted enhanced disinfection and cleaning protocols for all guest rooms



For materials such as fabrics, steam cleaners are used to eliminate possible contaminations



Room Cleaning service is offered daily, unless different notice from our guests



All linens and towels are washed at high temperatures and are further sanitized



All unnecessary decorative items are removed from all guest rooms



All printable forms of information have been digitized and are available via QR code or our app!



A/C units and filters are disinfected after every departure



Guests are recommended to vacate the room while the room is being cleaned

Food & Beverage



Certified ISO 22000:2005 protocols in use as well HACCP service and food preparation practices



Hand sanitizers available at all restaurant entrances



Available seating reduced and allow safe distancing



Tables are disinfected after each use



Guests individually served on buffet wearing PPE



Menus are now available through our app or via QR code



All plates appropriately covered during room service

#staysafe

Beach & Pools



Umbrellas and sun beds have been appropriately spaced to allow safe distancing



Sunbeds are sanitized after each use



Increased water quality controls particularly regarding chlorine and Ph levels



Maximum capacity in swimming pool is limited to 1 person per 5sqm.

Fitness Room



Facilities are available on an hourly basis appointment, limited to 45 minutes per session



Pre-booking is required so as to avoid crowding issues. Appointments are limited to one room per session



All equipment are disinfected after each use

Kids Club & Mini Market



Our Kids Club is temporarily suspended



Animation events are also suspended until further notice



Music events are suspended until further notice



Mini market operations will also be suspended

Staff



All staff provided with PPE kits as well as sanitizing stations in staff areas



Staff trained and certified in health & hygiene protocols.



All Staff tested against Covid weekly according to Greek state policy



Daily monitoring of vitals to ensure staff is symptom free



GIANNOULIS
Santa Marina Beach

Resort Hotel



**HEALTH
FIRST**

**SAFETY PROTOCOLS
ARE IN PLACE**

This hotel follows
the Government
guidelines

